



## **PHOENIX FIRE PROTECTION AND MAINTENANCE LTD**

### **Terms and Conditions of Phoenix Fire Protection and Maintenance**

#### **Introduction**

Welcome to Phoenix Fire Protection and Maintenance. These Terms and Conditions govern your use of our services and website. By accessing our services or website, you agree to comply with these Terms and Conditions. Please read them carefully.

#### **Services**

Phoenix Fire Protection and Maintenance provides fire protection and maintenance services to commercial, domestic, and industrial clients.

Our services include but are not limited to fire compartmentation, fireboard encasement, structural steel encasement, firestopping, fire doors installation, and fire stopping and compartmentation surveys.

#### **Payment Terms**

Payment for services rendered by Phoenix Fire Protection and Maintenance is due upon completion of the project, unless otherwise agreed upon in writing.

Failure to make payment by the specified due date may result in penalties, additional fees, or legal action.

Clients are responsible for any costs associated with the collection of outstanding payments, including but not limited to legal fees and court costs.

#### **Cancellation Policy**

Clients may cancel scheduled services by providing at least 48 hours' notice prior to the scheduled appointment.

Failure to provide sufficient notice may result in cancellation fees or charges.

#### **Liability**

Phoenix Fire Protection and Maintenance will not be liable for any damages, losses, or injuries arising from the use of our services or website.

Clients are responsible for ensuring the safety and compliance of their premises with applicable laws and regulations.

## **Intellectual Property**

All content and materials provided by Phoenix Fire Protection and Maintenance, including but not limited to logos, designs, and text, are the intellectual property of Phoenix Fire Protection and Maintenance.

Unauthorized use, reproduction, or distribution of our intellectual property is prohibited.

## **Governing Law**

These Terms and Conditions shall be governed by and construed in accordance with the laws of [Jurisdiction].

Any disputes arising from these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of [Jurisdiction].

## **Amendments**

Phoenix Fire Protection and Maintenance reserves the right to amend or modify these Terms and Conditions at any time.

Updated Terms and Conditions will be effective upon posting on our website.

## **Contact Information**

If you have any questions or concerns about these Terms and Conditions, please contact us at [info@phoenixfiregroup.co.uk](mailto:info@phoenixfiregroup.co.uk)

By using our services or website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.